

# 6915v2 IP Phone Now Generally Available

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| Summary:         | Announcing General Availability of a new version of the 6915 IP Phone, the 6915 IP Phone v2. |
| Posted Date:     | October 1 <sup>st</sup> , 2024   |
| Effective Date:  | October 1 <sup>st</sup> , 2024   |
| Bulletin Number: | PB2024Oct1B  |
| Bulletin Type:   | Product Announcement   |
| Product Family:  | Desktop  |
| Audience:        | Global on-premise partners   |

## Product Overview / Features & Benefits / Description

The current 6915 IP Phone is faced with a component obsolescence in that the processor it is based on has gone end of life. The new v2 version of the phone has been redesigned to use a new processor in the same family as the processor used in the w-model phones.

The new 6915 IP Phone v2 is exactly the same as the current 6915 both physically and from a feature set perspective. The 6915 IP Phone v2 features include:

- 3.5" 320 x 240 Pixel Color Display
- 6 soft-labelled Programmable Keys supporting 2 pages of speed dials and / or telephony features
- 4 context sensitive Soft Keys for intuitive navigation of telephony features
- Full duplex wideband speakerphone
- Dual GigE ports
- EHS Analog Headset port
- Powered USB (100mA) headset port
- 11 dedicated feature keys plus dial pad
- Navigation cluster
- Message waiting indicator



## Market Introduction Schedule

The 6915 v2 will begin shipping from Mitel's warehouses in Q4, 2024. The exact timing will vary based on warehouse location globally.

New firmware is required when deploying the 6915 v2, which can be downloaded from Mitel's Software Download Center as of October 1<sup>st</sup>, 2024. The required minimum F/W versions are as follows:

| Protocol | Release         |
|----------|-----------------|
| MiNet    | Release 2.3     |
| SIP      | Release 6.4 SP2 |

## Ordering Information

Following are the global part numbers for the new phone model.

| Part Number  | Description                        |
|--------------|------------------------------------|
| 50008415     | 6915 IP Phone v2                   |
| 50008415EW60 | Extended Warranty 6915 IP Phone v2 |

## Warranty

Mitel warrants the 6915 IP Phone v2 for a period of one (1) year.

## Supporting Material

Please see 6915 v2 datasheet available on PowerUp for distributors, partners and resellers.

## Questions & Answers

### Q. Is the 6915 shipping now in all regions globally?

A. The phones will begin shipping in Q4, 2024 from Mitel warehouses. The exact timing will vary based on warehouse location globally.

### Q. Is the 6915 v2 replacing the existing 6915 IP Phone?

A. Yes. Due to component obsolescence issue we can no longer manufacture the existing 6915 IP Phone.

### Q. Is a new platform release required to support the 6915 v2 phone?

A. No. The 6915 v2 will install in the same manner as the 6915 – i.e. either in backwards compatibility mode for platforms that have not released native 6915 support or as a 6915 for platforms that support the 6915.

Furthermore, full device support (with firmware) aligned with:

- MiV5000 R8.2 TMA
- MX-ONE R7.7 SP1
- MiVoice Connect R20 SP1
- MiVO-400 R7.1 SP2 HF1
- MiVB 10.2

### Q. Do I need to download and install new firmware on my platform before installing the 6915 v2?

A. Yes (unless already present via full support releases identified above, or MiVB10.1.SP1 which packaged with MiNet 2.3). The 6915 v2 requires a different binary firmware file relative to the original 6915. The 6915 v2 requires either MiNet 2.3 or SIP 6.4.0.SP2 firmware files (or any version later than 2.3 or 6.4.0.SP2). Please download MiNet release 2.3 or SIP 6.4 SP2 from Mitel's software download center before installing the 6915 v2.

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